

APPENDIX 1

SERVICE SUMMARIES

RECOMMENDATIONS DUE 01 NOVEMBER 2014 – 31 JANUARY 2015

SERVICE	Complete	Delayed but rescheduled	Total Of ACTION PLAN NUMBER
CUSTOMER & SUPPORT SERVICES	2	1	3
ECONOMIC DEVELOPMENT	5	0	5
EDUCATION	1	0	1
FACILITY SERVICES	1	0	1
IMPROVEMENT & HR	1	0	1
PLANNING & REGULATORY SERVICES	1	0	1
ROADS & AMENITY SERVICES	2	3	5
STRATEGIC FINANCE	2	0	2
TOTALS	15	4	19

RECOMMENDATIONS DUE AFTER 31 JANUARY 2015

SERVICE	Complete	On Course	Delayed but rescheduled	Total Of ACTION PLAN NUMBER
ADULT CARE	0	3	0	3
CHILDREN & FAMILIES	0	2	0	2
CUSTOMER & SUPPORT SERVICES	0	3	0	3
EDUCATION	0	2	0	2
FACILITY SERVICES	0	9	0	9
GOVERNANCE & LAW	0	1	0	1
IMPROVEMENT & HR	0	10	0	10
PLANNING & REGULATORY SERVICES	0	4	0	4
ROADS & AMENITY SERVICES	0	4	0	4
STRATEGIC FINANCE	1	2	2	5
TOTALS	1	40	2	43